

#### **PROFILE**

Professional Musician, Bartender, and experienced Customer Service Representative, very multi-faceted and performance driven. Excellent people skills and strong work ethic! Great under pressure and impressive multi-tasking abilities. Constant focus on bettering the lives of others and living up to a higher standard of performance and dedication.

#### CONTACT

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#### **ACTIVITIES AND INTERESTS**

Music Composing
Reading/Writing
Organizing Social Events
Biking
Cooking
Travel
Teaching Piano Lessons
Speaking Spanish

## KEY SKILLS AND CHARACTERISTICS

Accomplished Pianist
High Volume
Cocktails/Beer
Inventory/Ordering
Running Sound Systems
Budgeting/Finance
Money Transfers
Customer Service Specialist

# CATHERINE ACKERMANN

#### **WORK EXPERIENCE**

#### MOD Bartender Number 38, Denver

2020-2022

Made classic and specialty cocktails, including making simple syrups and pre-batched cocktails. Very comfortable with high-volume bartending during festivals, art shows, and concerts. Managed a large staff and was able to create an orderly, excellence-focused environment while still being able to address coworkers needs.

### Contract Pianist Moment's Notice Entertainment, Denver

2011-2022

Played and performed a variety of musical styles, including Top 40, Jazz, and Latin. Sightread charts and learned requested music. Performed wedding ceremonies, receptions, parties, corporate events, etc. Memorized over 300 popular songs.

#### Head Bartender/Karaoke Host Tennyson's Tap, Denver, CO

2016-2020

Made cocktails and served tap beer for patrons. Maintained customer satisfaction during high-volume events/nights, including running the sound board and serving drinks. Hosted karaoke once a week for over a year and bartended at the same time. Managed maintaining correct change and balancing the drawer.

#### Client Service Associate Morgan Stanley, Denver, CO

2011-2013

Worked under a top financial advisor who managed \$3.5 million in assets for clients, mainly in retirement portfolios. Performed daily money transfers, including fed wires, and managed routine checkups on individual accounts. Paperwork filing and data entry, as well as compiling information about mutual funds and insurance. Created a strong and essential feeling of trust with clients by calling often and hand-delivering important paperwork to their homes.

#### **EDUCATION**

#### **University of Denver**

June 2011

Bachelor of Music – Jazz and Commercial Studies